

Terms and Conditions

Agreements for accommodation and activities at Idre Stugor:

1 INTRODUCTION

1.1 This rental agreement (the "Agreement") is entered into today, the day of the booking, between

A. WELCOME SCANDINAVIA AB (Idre Stugor), Org.nr.:5566846571

B. me (customer)

1.2 The above parties are collectively referred to as "the Parties" and separately as "Part". I am referred to as "Customer" and WELCOME SCANDINAVIA AB (Idre Stugor) is referred to as "The Lessor".

1.3 The landlord must rent out equipment / cottages according to agreement.

1.4 The Customer shall pay the Lessor in accordance with the agreement.

1.5 The lessor must, after entering into an agreement, send a booking confirmation to the customer via e-mail.

2 RESPONSIBILITY

2.1 ACCOMMODATION:

As lessor, we are obliged to ensure that:

a. You will receive documents and information on where the key can be picked up after the rent has been paid.

b. The cottage matches the description.

c. You will be informed of all significant changes, which relate to your booking.

d. You may use the cottage from 14.00 on the agreed day of arrival until 12.00 on the day of departure, unless otherwise confirmed.

e. If you are not happy with the cottage, you should contact us at reception or info@idre-stugor.se. Always bring your booking nr. with you.

f. The cottage have to be cleaned by the tenant before checkout in a fair amount. The tenant has the possibility to book a cleaning at the latest 24 hours before checkout.

2.2 ACTIVITIES:

a. The lessor is responsible for informing about and providing the necessary safety equipment. The customer is responsible for using the safety equipment.

b. The first paragraph includes but is not limited to life jackets when the rental applies to canoes or kayaks (or other activities on the water), as well as bicycle helmets when the rental applies to bicycles.

c. In the event that the rental concerns a canoe or kayak (or other activities on the water), the customer guarantees that he is proficient in swimming. It is permitted to take 1 child up to 6 years on board at your own risk in a 15" canoe or 2 children up to 6 years in a 17" canoe at your own risk.

d. The customer is responsible for being able to identify himself at the time of rental.

2.3 The customer's and any other persons in the customer's company, use the equipment at their own risk. The lessor is not liable for any damage that has arisen as a result of the use or rental. This applies to damage to the customer as well as to third parties, regardless of whether the third person is part of the customer's company or not.

2.4 The bikes are delivered with a rental protocol.

2.5 The Lessor is not liable for a refund in the event that the customer does not use the equipment at the time of letting, unless it is due to negligence on the part of the Lessor or external circumstances which means that the use of the equipment cannot take place in a safe manner.

Assessment of the extent to which an external circumstance affects whether the use can take place in a safe manner is made by the Lessor.

2.6 In the event that the equipment is to be used by more than the Customer himself, the Customer is fully responsible for the safety of other persons.

2.7 The Customer shall compensate the Lessor for damaged or lost equipment.

2.8 The customer ensures that all equipment, cabins, rooms are cleaned upon return. The lessor is responsible for informing about and providing cleaning items.

2.9 The Customer is obliged to notify the lessor immediately in the event of any delays in order to avoid emergency calls.

3 PERSONAL DATA MANAGEMENT

3.1 The lessor is responsible for personal data and processes personal data in accordance with current rules for data protection. The lessor processes personal data for the purpose of administering the rental of equipment with a contract as a legal basis. The personal data processed is the e-mail address, telephone number, name and surname in order to be able to identify the Customer and the equipment that the Customer has rented.

3.2 The personal data will be stored with OutVentures, the provider of the booking system, the administration of the same and also the personal data assistant to the Lessor. Personal data will not be transferred to third parties unless this is necessary and in that case after this has been approved by the Customer.

3.3 The Customer always has the right to turn to the Lessor for the exercise of the following rights:

- Right to information when the Lessor processes personal data about the Customer.

- Right of access. The registered person always has the right to request a register extract from the Lessor to obtain information about the processing of personal data.
- Right to delete. If the data subject no longer wishes to remain in the system, the Lessor shall ensure that the Lessor is informed of this so that it can be enforced immediately.
- Right to limitation of treatment. The data subject may, insofar as there is room for it within the framework of the service, request a restriction on the processing of her personal data.
- Data portability. In some cases, the data subject has the right to request that his personal data be transferred to another service, or otherwise obtain and use his personal data elsewhere.
- Right to object. The data subject has the right to object if the personal data is not correct, if the processing is illegal or if the personal data is no longer needed.
- Automated decision making. The registered person has the right not to be subject to automated decision-making.
- The registered person always has the right to submit a complaint to the Data Inspectorate if the registered person considers that the Lessor processes personal data incorrectly.

3.4 Inquiries regarding the rights of data subjects can be sent to info@welcome-scandinavia.com